

## **IDVA OFFICE INFORMATION**

**IDVA Central Office**  
833 S. Spring Street  
Springfield, IL 62794  
Phone – 217-782-6641

**IDVA Chicago Office**  
69 West Washington  
Suite 1620  
Chicago, IL 60602  
Phone – 312-814-2460

## **EXECUTIVE LEADERSHIP**

**Director's Office**  
Springfield – 217-785-4114  
Chicago – 312-814-2460

**Assistant Director's Office**  
Chicago – 312-814-2460

**Chief of Staff**  
Springfield – 217-785-2775

**General Counsel**  
Springfield – 217-782-6641

**Deputy General Counsel**  
Chicago – 312-814-2460

**Legislative Liaison**  
Springfield – 217-524-7278  
Chicago – 312-814-2460

**Public Information Officer**  
Chicago – 312-814-2460

**Senior Home Administrator**  
618-833-3517

**Chief Fiscal Officer**  
Springfield – 217-785-7813

**Human Resources Manager**  
Springfield – 217-782-5765

**Labor Relations**

Springfield – 217-782-6911

**Equal Employment Opportunity Officer**

Springfield – 217-557-5667

**Field Manager**

Springfield – 217-558-8354

**Grants Administrator**

Springfield – 217-782-6153

**Chief Internal Auditor**

Springfield – 217-557-5682

**Operations & Programs**

Springfield – 217-782-3418

**Programs Manager/Senior Program Policy Advisor**

Springfield – 217-557-4229

**Senior Programs Manager/Women Veterans Coordinator**

Chicago – 312-814-2460

**Veterans Education & Training Administrator**

Springfield – 217-782-7838

**Veterans Home Coordinator**

Springfield – 217-785-4575

## **PHONE LISTING BY DEPARTMENT AND POSITION**

### **ADMINISTRATION**

Director – (Springfield) 217-785-4114 (Chicago) 312-814-2460

Assistant to the Director – 217-785-4114

Assistant Director – 312-814-2460

Assistant to the Assistant Director – 312-814-2460

Chief of Staff – 217-785-2775

Assistant to the Chief of Staff – 217-557-5681

Public Information Officer – 312-814-7260

Legislative Liaison – (Springfield) 217-524-7278 (Chicago) 312-814-2460

General Counsel – 217-558-3951

Deputy General Counsel/Ethics Officer – 312-814-1661

Programs Manager/Senior Policy Advisor – 217-557-4229

Senior Programs Manager/Women Veterans Coordinator – 312-814-1121

### **AUDITING**

Chief Internal Auditor (Vacant) – 217-557-5682

Internal Auditor – 217-524-4185

### **EEO Office**

EEO Officer – 217-557-5667

### **FIELD OFFICE (SPRINGFIELD)**

Acting Central Division Supervisor/VSO (Hunting & Fishing Licenses) – 217-785-1419

VSO (Hunting Fishing Licenses) – 217-557-0358

For a complete list of VSOs and office locations, please go to our website:

<https://www2.illinois.gov/veterans/Pages/ServiceOffices.aspx>

**FISCAL**

Chief Financial Officer – 217-785-7813

Fiscal Supervisor – 217-558-4757

IL Vet Home Payments & Other Vendor Payments  
Financial & Operating Reporting (Vacant) – 217-558-3941

Account Tech II – 217-558-8170 or 217-557-0182

Accountant Supervisor (Vacant) – 217-785-0498

Telecom, Travel, & Vehicle Coordinator

Agency Procurement Officer – 217-782-7467

Agency Procurement Officer Assistant (Vacant) – 217-782-3422

Chief Results Officer – 217-782-3422

**GRANTS**

Grants Administrator – 217-782-6153

Grants Manager – 217-782-3421

**HUMAN RESOURCES**

Human Resources Manager – 217-785-5765

Transactions for Central Office, Field, SAA, LaSalle, and Manteno – 217-782-4920

Timekeeping, New Employee Orientation, and IT Coordinator (Vacant) – 217-785-1788

Personnel Transactions/Training Coordinator – 217-785-7208

Payroll – 217-785-4574

Labor Relations Administrator – 217-782-6911

LOA/FMLA, Performance Evaluations, and Worker’s Comp – 217-785-4574

**INFORMATION TECHNOLOGY**

Chief Information Officer/IT Division Chief – 217-524-4624

**OPERATIONS & PROGRAMS**

Operations & Programs Manager – 217-782-3418

Reproduction/Supplies/Mail – 217-782-3690

Front Desk Reception – 217-782-6641  
VSO Closings/Google Maps/Master Phone List  
Supplies & Services Supervisor – 217-782-3690

Grave Markers/IL Plates/War Bonus/Tax Exemption – 217-782-6643  
(Reimbursement \$ only for grave markers. Other questions should be directed to VSOs)

Grave Markers/IL Plates/War Bonus/Tax Exemption – 217-557-1049

Records – 217-782-4652

Files

217-558-3009  
217-557-1337  
217-524-1623  
217-557-1049

All DD-214 Requests should be sent to: [IDVA.files@illinoisgov](mailto:IDVA.files@illinoisgov)

**VA HOMES**

Veterans Home Coordinator – 217-785-4575

**VETS EDUCATION**

Administrator – 217-782-7838  
GI Bill

Veteran Education Specialist – 217-785-4578  
GI Bill

MIA/POW Scholarship/State Education Program – 217-782-3564

Veteran Education Specialists

815-730-4358  
773-292-2789  
847-948-6992  
217-524-3068  
630-690-6270

## **FIELD DIVISION SUPERVISORS**

### **Field Services Manager**

833 South Spring Street  
Springfield, IL 62794  
Phone – 217-558-8354  
Fax – 217-782-0344

### **Central Division Supervisor**

833 South Spring Street  
Springfield, IL 62794  
Phone – 217-785-1419  
Fax – 217-557-1428

### **Metro Division Supervisor**

1515 S. Harlem Avenue  
Unit 1B Forest Park, IL 60130  
Phone – 312-814-5744  
Fax – 708-366-5059

### **Northern Division Supervisor**

Machesney Park Armory  
10451 North 2<sup>nd</sup> Street  
Machesney Park, IL 61115  
Phone – 815-633-5835  
Fax – 815-633-6396

### **Southern Division Supervisor**

State Regional Office Building  
2309 West Maine Street  
Suite 122  
Marion, IL 62959  
Phone – 618-246-2910 ext. 73404  
Fax – 618-246-2916

### **Claim Management Center Supervisor**

2122 West Taylor Street, Room 127  
Chicago, IL 60612  
Phone – 312-980-4257  
Fax – 312-980-4508

## **ILLINOIS VETERANS' HOMES**

### **Senior Homes Administrator**

518-833-6302 ext. 226

### **The Illinois Veterans' Home at Anna**

792 N. Main Street

Anna, IL 62906

Administrator – 618-833-6302 ext. 226

Adjutant – 618-833-6302 ext. 229

Fax – 618-833-3603

### **The Illinois Veterans' Home at Chicago**

4250 North Oak Park Avenue

Chicago, IL 60634

Administrator – 773-628-5905

Adjutant – 773-824-3719

### **The Illinois Veterans' Home at LaSalle**

1015 O'Conor Avenue

LaSalle, IL 61301

Administrator – 815-410-8396

Adjutant – 815-410-8375

Fax – 815-223-5815

### **The Illinois Veterans' Home at Manteno**

1 Veterans Drive

Manteno, IL 60950

Administrator – 815-468-6581 ext. 220

Adjutant – 815-468-6581 ext. 226

Fax – 815-468-8972

### **Manteno Prince Home – The Homeless & Disabled Program**

Prince Building

1 Veterans Drive

Manteno, IL 60950

Program Director – 815-468-6581 ext. 355

Program Supervisor – 815-468-6581 ext. 213

### **The Illinois Veterans' Home at Quincy**

1707 N. 12<sup>th</sup> Street

Quincy, IL 62301

Administrator – 217-222-8641 ext. 202

Adjutant – 217-222-8641 ext. 210

Fax – 217-222-8578

## **FAX NUMBERS**

### **Director's Office, Springfield – 217-524-0344**

Director - Chief of Staff - General Counsel-Public Information Officer – Program Manager

### **Chicago Office Staff – 312-814-2764**

Director - Assistant Director – Legislative Liaison – Senior Programs Manager – Deputy General Counsel

### **Veteran Service Officers, Springfield – 217-557-1428**

### **Human Resources Division, Springfield – 217-557-7235**

### **Operations, Springfield – 217-782-4160**

Veterans Home Coordinator

### **Operations & Programs, Springfield – 217-782-4161**

Operations & Programs Manager, Grave Markers & Illinois License Plates, War Bonus/Tax Exemption,  
Central Office Reception, Files, Supply & Building Maintenance

### **Grants Division, Springfield – 217-782-4161**

Grants Administrator & Grants Manager

### **Fiscal Division, Springfield – 217-782-4164**

### **Information Technology Division, Springfield – 217-782-4164**



## **A TO Z TELEPHONE REFERENCE LISTING**

Air Force Headquarters - Randolph AFB - Customer Service  
210-565-2450  
Fax: 210-565-4021

Attorney General's Office – Veterans' Rights Bureau  
312-814-2515

Camp Butler Cemetery – 217-492-4070  
Kevin Pinell - Military Burial Protocol – 217-762-3432

CMS Testing Center  
130 W. Mason Street  
Springfield, IL  
217-557-6885

Cook County Recorder – 312-603-5788  
Special Requests – 312-603-3478

Disabled American Veterans Headquarters – 877-426-2838  
Springfield Chapter 15 – Timothy Bell – 217-529-9725

Donations for Homeless Shelter - Springfield – 217-544-5040

Department of Defense Public Service (Press #1 for discharge) – 703-571-3343

Federal Benefits – Copies of Award Letter – 800-827-1000  
(Veterans wanting aid & attendance or pension information, refer to a VSO)

Federal Direct Deposits – EFTs – 877-838-2778

Federal Education & Training – 888-442-4551

Federal Pension Center – 877-294-6380

Federal Records Management Center – 888-533-4558

Federal VA Benefits – 800-827-1000  
(Veterans wanting aid & attendance or pension information, refer to a VSO)

Federal VA Healthcare (Tri-Care) – 877-222-8387

Homeless Shelter – Springfield – 217-753-6680  
Manteno/Prince Home – 815-468-6581

Homeless Shelter – Renaissance Home – 217-528-0800  
208 Scarritt Street, Springfield

Homeless Shelter – Renaissance Home – Director Penny Harris – 217-544-5040  
(Can help with one-night stays)

Human Resource Command Center – Retirement Point Listing – 888-276-9472  
(For Army Reserves Only – National Guard goes to NG Bureau – all others to USO)

Federal Homeless Veterans – 877-424-3838

IDES Veteran Representative – 217-557-0068

IDES Business Services (Business seeking to hire veterans) – 217-524-7837  
[www.ides.illinois.gov/pages/recruitandhireveterans.aspx](http://www.ides.illinois.gov/pages/recruitandhireveterans.aspx)

Illinois Joining Forces (IJF) – 877-236-7702

Illinois State Operator – 217-782-2000

Illinois Veterans Grant (IVG/ISAC) – 800-899-4722  
IVG/ISAC – Sheila – 800-899-4722 – Fax: 847-831-8549

Legal Assistance (Land of Lincoln Legal Assistance Foundation – 217-529-8400

Marine Corps – Quantico – VA Customer Service – 800-268-3710 or 703-784-5792

Medical Appeals – Patty Cates – 217-558-6068

Montgomery GI Bill – 888-442-4551  
(Letters of eligibility for GI Bill)

National Personnel Records Center – 314-801-0800 – Fax: 314-801-9195

National Guard Soldiers' Support Center – 217-761-3601  
(To get Discharges)

National Guard – Camp Lincoln  
1301 N. MacArthur Blvd  
Springfield  
217-761-3307

Naval Medical Records (after 2000) – 800-MTY-LOTT

Bureau of Naval Personnel – Millington, TN – 901-874-4885 – Fax: 901-874-2664

Oak Ridge Cemetery – 217-782-2717  
Red Cross of Springfield – 217-522-3357

Secretary of State  
Springfield – 217-782-6030 or 217-785-3000  
Chicago North Branch – 312-793-1010

VA Benefits – 800-827-1000

VA Clinic  
5890 S. 6<sup>th</sup> Street  
Springfield  
217-529-5046

Veterans Assistance Commission (VAC) – 217-753-6694  
(For rides to medical appointments)

VAC – Sangamon County Main Line – 217-753-6680

VAC – Cook County – 312-433-6010

VA Choice Card Program – 866-606-8198  
VA Claims Processing – 217-782-0472  
VA Division of Medical Programs – 217-782-2570  
VA Provider Billing – 217-558-1305

Veteran Center - 2980 Baker Drive, Springfield – 217-492-4955

Veteran Family Assistance – 217-761-3622

Veteran Home Loans – 822-827-0611 ext. 5579

Veteran Leadership Program – 217-535-5105

Veteran Outreach – CMS – 217-524-1313

Veterans' Rights Bureau – AGO – 312-814-2515

Veteran Vocational Rehabilitation – 312-980-4458 – Fax: 312-706-6681

## **FEDERAL VA FACILITIES – ILLINOIS**

### **Medical Centers**

Jesse Brown - 820 S. Damen Ave., PO Box 8195, Chicago, IL 60612	312-569-8387
Illiana - 1900 E Main St., Danville, IL 61832	800-320-8387 or 217-554-3000
Edward Hines - 5000 S. 5 <sup>th</sup> Ave, Hines, IL 60141	708-202-8387
Marion - 2401 W. Main St., Marion, IL 62959	618-997-5311
Captain James A. Lovell - 3001 Green Bay Rd., North Chicago, IL 60064	847-688-1900

### **Clinics**

Auburn - Gresham- 7731 S. Halsted St., Chicago, IL 60620	773-962-3700
Aurora - 161 S. Lincolnway, North Aurora, 60542	630-859-2504
Belleville Arcades Center - 6500 W. Main St., Belleville, IL 62223	314-286-6988
Carbondale - 1130 E. Walnut St., Ste. 100, Carbondale, IL 62901	618-351-1031
Chicago Heights - 30 E. 15 <sup>th</sup> St., Ste 314, Chicago Heights, IL 60411	708-754-8880
Decatur - 792 N. Sunnyside Rd, Decatur, IL 62522	800-320-8387 or 217-362-5442
Effingham - 1011 Ford Ave., Effingham, IL 62401	217-347-7600
Evanston - 1942 Dempster St., Evanston, IL 60202	847-869-6315
Freeport - 1301 Kiwanis Dr. Ste. 250, Freeport, IL 61032	815-235-4881
Galesburg - 310 Home Blvd., Galesburg, IL 61401	309-343-0311
Harrisburg - 608 Rollie Moore Dr., Harrisburg, IL 62946	618-252-6150
Hoffman Estates - 4885 Hoffman Blvd, Hoffman Estates, IL 60192	847-645-1443
Joliet - 1201 Eagle St., Joliet, IL 60432	815-740-8100
Kankakee - 581 William Latham Dr., Ste. 301, Bourbonnais, IL 60914	815-932-3823
Lakeside - 211 East Ontario St., 12 <sup>th</sup> Floor, Chicago, IL 60611	312-469-4850
LaSalle - 4461 N. Progress Blvd., Peru, IL 61354	815-223-9678
Mattoon - 501 Lakeland Blvd. Ste. D, Mattoon, IL 61938	800-320-8387 or 217-258-3370
McHenry - 3715 Municipal Dr., McHenry, IL 60050	815-759-2306
Mt. Vernon - 4105 N. Water Tower Place, Mt. Vernon, IL 62864	618-246-2910
Oak Lawn - 10201 Cicero Ave., Oak Lawn, IL 60453	708-499-3675
Peoria - 7717 N. Orange Prairie Rd., Peoria, IL 61615	800-320-8387 or 309-589-6800
Quincy - 721 Broadway St., Quincy, IL 62301	217-224-3366
Rockford - 816 Featherstone Rd., Rockford, IL 61107	815-227-0081
Springfield - 5850 S. 6 <sup>th</sup> St. Ste. A, Springfield, IL 62703	800-320-8387 or 217-529-5046
Sterling - 406 Avenue C, Sterling, IL 61081	815-632-6200

### **Regional Office**

Chicago - 2122 West Taylor St, Chicago, IL 60612	800-827-1000
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### **Vet Centers**

Chicago - 3348 W 87 <sup>th</sup> St., Ste 2, Chicago, IL 60620	773-962-3740
Chicago Heights - 1010 Dixie Hwy., 2 <sup>nd</sup> Fl., Chicago Heights, IL 60411	708-754-8885
DuPage County - 750 Shoreline Dr., Ste. 150, Aurora, IL 60504	630-585-1853
East St. Louis - 1265 N. 89 <sup>th</sup> Ste. 5, East St Louis, IL 62203	618-397-6602
Evanston - 1901 Howard St., Evanston, IL 60202	847-332-1019
Quad Cities - 1529 46 <sup>th</sup> Ave., #6, Moline, IL 61265	309-762-6955
Oak Park - 1515 S. Harlem Ave, Forest Park, IL 60130	708-457-8805

Orland Park - 8651 W. 159 <sup>th</sup> , Ste #1, Orland Park, IL 60462	708-444-0561
Peoria - 8305 N. Allen Rd., Ste. 1, Peoria, IL 61615	309-689-9708
Rockford - 7015 Rote Rd., Ste. 105, Rockford, IL 61107	815-395-1276
Springfield - 2980 Baker Dr, Springfield, IL 62703	217-492-4955

**National Cemeteries**

Alton - 600 Pearl St., Alton, IL 62002	800-535-1117 or 314-845-8320
Danville - 1900 E. Main St., Danville, IL 61832	217-554-4550
Elwood - Abraham Lincoln, 20953 W. Hoff Rd., Elwood, IL 60421	815-423-9958
Mound City - Jct Hwy's 37 & 51, PO Box 128, Mound City, IL 62963	314-845-8320
Quincy - 36th & Maine St., Quincy, IL 62301	309-782-2094
Rock Island - Rock Island Arsenal, Bldg. 118, Rock Island, IL 61299	309-782-2094
Springfield - Camp Butler, 5063 Camp Butler Rd., Springfield, IL 62707	217-492-4070

## **VA FACILITIES – INDIANA**

### **Medical Centers**

Fort Wayne - 2121 Lake Ave., Fort Wayne, IN 46805	260-426-5431
Indianapolis - 1481 W. 10 <sup>th</sup> St., Indianapolis, IN 46202	317-554-0000
Marion - 1700 E. 38 <sup>th</sup> St., Marion, IN 46953	765-674-3321

### **Clinics**

Bloomington - 200 E. Winslow Rd., Bloomington, IN 47401	812-353-2600
Crown Point - 9330 S. Broadway, Crown Point, IN 46307	219-662-5000
Evansville - 500 E. Walnut, Evansville, IN 47713	812-465-6202
Lawrenceburg - 710 W. Eads Pkwy., Lawrenceburg, IN 47025	812-539-2313
Muncie/Anderson - 3500 W. Purdue Ave., Muncie, IN 47304	765-284-6822
New Albany - 811 Northgate Blvd., New Albany, IN 47150	502-894-6188
Richmond - 4351 South A St., Richmond, IN 47346	765-973-6915
South Bend - 53830 Generations Dr., Ste. 110, South Bend, IN 46635	574-273-0848
Terre Haute - 142 W. Honey Creek Pkwy., Terre Haute, IN 47802	812-232-2890

### **Regional Office**

Indianapolis - 575 N. Pennsylvania St., Indianapolis, IN 46204	800-827-1000
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### **Vet Centers**

Evansville - 311 N. Weinbach Ave., Evansville, IN 47711	812-473-5993
Fort Wayne - 528 W. Berry St., Fort Wayne, IN 46802	260-460-1456
Merrillville - 6505 Broadway, Merrillville, IN 46410	219-736-5633
Indianapolis - 3833 N. Meridian, Ste. 120, Indianapolis, IN 46208	317-927-6440

### **National Cemeteries**

Indianapolis - Crown Hill, 700 W. 38 <sup>th</sup> St, Indianapolis, IN 46208	317-925-8231
Marion - 1700 E. 38 <sup>th</sup> St, Marion, IN 46952	765-674-0284
New Albany - 1943 Ekin Ave., New Albany, IN 47151	502-893-3852

## VA FACILITIES – IOWA

### Medical Centers

VA Central IA - 3600 30 <sup>th</sup> St, Des Moines, IA 50310	515-699-5999
Iowa City - 601 Hwy 6 W., Iowa City, IA 52246	319-338-0581
Knoxville - 1515 W. Pleasant St., Knoxville, IA 50138	800-816-8878

### Clinics

Bettendorf - 2979 Victoria Drive, Bettendorf, IA 52722	563-332-8528
Carroll - 311 S Clark St., Carroll, IA 51401	712-794-6780
Cedar Rapids - 2230 Wiley Blvd., SW, Cedar Rapids, IA 52404	319-369-4340
Coralville - 520 10 Ave., Ste. 200, Coralville, IA 52441	319-358-2406 or 319-688-3365
Decorah - 915 Short St., Decorah, IA 52101 5840	563-387-
Dubuque - 200 Mercy Dr., Ste. 106, Dubuque, IA 52001	563-588-5520
Fort Dodge - 2419 2nd Avenue N., Fort Dodge, IA 50501	866-578-8836 or 515-576-2235
Knoxville - 1515 W. Pleasant St., Knoxville, IA 50138	641-828-5019 or 800-816-8878
Mason City - 520 S. Pierce, Ste. 150, Mason City, IA 50401	641-421-8077
Marshalltown - 101 Iowa Ave., Marshalltown, IA 50158	641-754-6700 or 877-424-4404
Ottumwa - 1009 E. Pennsylvania Ave., Ottumwa, IA 52501	641-683-4300
Shenandoah - 512 S. Fremont, Shenandoah, IA 51601	712-246-0092
Sioux City - 1551 Indian Hills Dr, Ste. 206, Sioux City, IA 51104	712-258-4700
Spirit Lake - 1310 Lake St., Spirit Lake, IA 51360	712-336-6400
Waterloo - 945 Tower Park Dr., Waterloo, IA 50701	319-235-1230

### Regional Office

Des Moines - 210 Walnut St., Des Moines, IA 50309	800-827-1000
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### Vet Centers

Cedar Rapids - 4250 River Center Court NE, Suite D Cedar Rapids, IA 52402	319-378-0016
Des Moines - 1821 22nd St., #115 Des Moines, IA 50266	515-284-4929
Sioux City - 1551 Indian Hills Drive, Ste. 214, Sioux City, IA 51104	712-255-3808

### National Cemeteries

Keokuk National Cemetery - 1701 "J" St., Keokuk, IA 52632	319-524-1304
Oakdale Cemetery Soldiers' Lot - 2501 Eastern Ave., Davenport, IA 52807	309-782-2094

## VA FACILITIES – MISSOURI

### Medical Centers

Columbia - 800 Hospital Dr., Columbia, MO 65201	573-814-6000
Kansas City - 4801 Linwood Blvd., Kansas City, MO 64128	816-861-4700
Poplar Bluff - 1500 N. Westwood Blvd., Poplar Bluff, MO 63901	573-686-4151
St Louis - John Cochran Division, 915 N. Grand Blvd., St. Louis, MO 63106	314-652-4100
St Louis - #1 Jefferson Barracks Division, St. Louis, MO 63125	314-652-4100

### Clinics

Belton - 17140 Bel-Ray Place, Belton, MO 64012	816-922-2161
Camdenton - 188 E. Hwy. 54, Camdenton, MO 65020	573-317-1150
Cameron - 1111 Euclid, Cameron, MO 64429	816-861-4700 ext 4251
Cape Girardeau - 2420 Veterans Memorial Dr., Cape Girardeau, MO 63701	573-339-0909
Farmington - 715 Maple Valley Dr., Farmington, MO 63640	573-760-1365
Fort Leonard Wood - 126 Missouri Ave., Fort Leonard Wood, MO 65473	573-329-8305
Kirksville - 1108 E. Patterson, Ste. 9, Kirksville, MO 63501	660-627-8387
Mexico - One Veterans Drive, Mexico, MO 65265	573-581-9630
Mt. Vernon - 600 N. Main St., Mt. Vernon, MO 65712	417-466-4000
Nevada - 322 Prewitt, Nevada, MO 64772	816-922-2163
St Charles - #7 Jason Ct., St. Charles, MO 63304	636-498-1113
St James - 620 N. Jefferson, St. James, MO 65559	573-265-0448
St Joseph - 1011B E. St. Martens Dr., St. Joseph, MO 64506	800-952-8387
St Louis - 10600 Lewis and Clark Blvd., St. Louis, MO 63163	314-388-0470
Warrensburg - 1300 Veterans Rd., Warrensburg, MO 64093	660-747-3864
West Plains - 1211 Missouri Ave., West Plains, MO 65775	417-257-2454

### Regional Office

St. Louis - 400 S. 18 <sup>th</sup> St., St. Louis, MO 63103	800-827-1000
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### Benefits Office

Kansas City - 4801 Linwood Blvd., Kansas City, MO 64128	800-525-1483 Ext 2660
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### Vet Centers

Kansas City - 3931 Main St., Kansas City, MO 64111	816-753-1866
St Louis - 2345 Pine St., St. Louis, MO 63103	314-231-1260

### National Cemeteries

Jefferson City - 1024 E McCarty St., Jefferson City, MO 65101	314-260-8720
Springfield - 1702 E Seminole St., Springfield, MO 65804	417-881-9499
St Louis - Jefferson Barracks, 2900 Sheridan Rd., St Louis, MO 63125	314-260-8720



## **VA FACILITIES – WISCONSIN**

### **Medical Centers**

Madison - 2500 Overlook Terrace, Madison, WI 53705	608-256-1901
Milwaukee - 5000 W. National Ave., Milwaukee, WI 53295	414-384-2000
Tomah - 500 E. Veterans St., Tomah, WI 54660	608-372-3971

### **Clinics**

Appleton - 10 Tri-Park Way, Appleton, WI 54914	920-831-0070
Baraboo - 626 14 <sup>th</sup> St., Baraboo, WI 53913	608-280-7038
Beaver Dam - 208 LaCrosse St., Beaver Dam, WI 53916	608-280-7038
Chippewa Falls - 2503 County Rd. I, Chippewa Falls, WI 54729	715-720-3780
Cleveland - 1205 North Ave., Cleveland, WI 53015	920-693-3750
Janesville - 111 N. Main St, Janesville, WI 53545	608-280-7038
Kenosha - 800 55th St., Kenosha, WI 53140	262-653-9286
LaCrosse - 2600 State Rd., LaCrosse, WI 54601-3200	608-784-3886
Loyal - 141 N. Main St., Loyal, WI 54446	715-255-9799
Rhineland - 3716 Country Dr., Rhineland, WI 54501	715-362-4080
Superior - 3520 Tower Ave., Superior, WI 54880	715-392-9711
Union Grove - 21425 Spring St., Union Grove, WI 53182	262-878-7820
Wausau - 515 S 32nd Ave, Wausau, WI 54401	715-842-2834
Wisconsin Rapids - 710 E Grand Ave., Wisconsin Rapids, WI 54494	715-424-3844

### **Regional Office**

Milwaukee - 5000 W. National Ave., Bldg. 6, Milwaukee, WI 53295	800-827-1000
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### **Vet Centers**

Madison - 147 S Butler St, Madison, WI 53703	608-264-5342
Milwaukee - 5401 N. 76 <sup>th</sup> St, Milwaukee, WI 53218	414-536-1301

### **National Cemeteries**

Milwaukee - Wood Cemetery, 5000 W. National Ave., Bldg. 1301, Milwaukee, WI 53295	414-382-5300
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## **VETERANS SERVICE ORGANIZATIONS**

**Chicago VA Regional Office  
2122 West Taylor Street  
Chicago, IL 60612**

### **AMVETS**

2122 West Taylor Street  
Chicago, IL 60612  
312-980-4256, 4258-phone  
312-980-4674-fax

### **AMERICAN LEGION**

2122 West Taylor Street  
Room 106  
Chicago, IL 60612  
312-980-4266 or 4267-phone  
312-980-4675-fax

### **DAV**

2122 West Taylor Street  
Room 104  
Chicago, IL 60612  
312-980-4242-phone  
312-980-4673-fax

### **IL DEPT OF VETERANS' AFFAIRS**

2122 West Taylor Street  
Room 127  
Chicago, IL 60612  
312-980-4512- phone  
312-980-4508-fax

### **PURPLE HEART**

2122 West Taylor Street  
Room 108  
Chicago, IL 60612  
312-980-4273-phone  
312-980-4677-fax

### **VFW**

2122 West Taylor Street  
Room 105  
Chicago, IL 60612  
312-980-4284-phone  
312-980-4680-fax

### **VVA**

2122 West Taylor Street  
Room 107  
Chicago, IL 60612  
312-980-4268-phone  
312-980-4493-fax

### **PARALYZED VETERANS**

2122 West Taylor Street  
Room 126  
Chicago, IL 60612  
312-980-4278 - phone  
312-980-4494 - fax

## TOLL FREE HELP NUMBERS

Bereavement Counseling - <b>not toll free</b>	202-461-6530
CHAMPVA	800-733-8387
Caregiver Support	855-260-3274
Danville VA Hospital	800-320-8387
Debt Management Center	800-827-0648
Education Loans	888-442-4551
Electronic Funds Transfer, <b>Direct Deposit</b>	877-838-2778
Federal VA Health Care	877-222-8387
GI Bill Information	888-442-4551
Headstones/Markers	800-697-6947
Homeless Veterans	877-424-3838
Illinois Student Assistance Commission	800-899-4722
Illinois Veterans Central Office (here)	800-437-9824
IDVA IT Help Desk	866-257-0371
Loan Guarantee Customer Service	888-244-6711
Mammography Hotline	888-492-7844
National Personnel Records Center - <b>not toll free</b>	314-801-0800
National Cemetery Scheduling Office	800-535-1117
National Service Life Insurance	800-669-8477
Persian Gulf / Agent Orange Helpline	800-749-8387
Fed VA Regional Loan Center for IL residents	800-827-0611
Soldier's & Airmen's Home	800-422-9988
Small Business Administration	800-827-5722
State Approving – Troops to Teachers	866-372-3157
Telecommunication Device for the Deaf (TDD)	800-829-4833
Board of Veteran's Appeals (BVA) status line	800-923-8387
Fed VA Benefits	800-827-1000
VA Pension Call Center	877-294-6380
ILDVA Vet Care (for current members)	800-226-0768
Veteran Crisis Line	800-273-8255
Veterans Group Life Insurance	800-419-1473
Veterans Outreach Program (CMS – Springfield)	800-643-8138
Women Veterans	855-829-6636

## POINTS OF INTEREST

American Battle Monuments Commission  
Arlington Cemetery

202-761-0537  
703-695-3250

## WEBSITES

Illinois Department of Veterans' Affairs	<a href="http://www.illinois.gov/veterans">www.illinois.gov/veterans</a>
US Department of Veterans Affairs	<a href="http://www.va.gov">www.va.gov</a>
Illinois Student Assistance Commission	<a href="http://www.isac.org">www.isac.org</a>
Selective Service System	<a href="http://www.sss.gov">www.sss.gov</a>
Disabled American Veterans	<a href="http://www.dav.org">www.dav.org</a>
GI Bill	<a href="http://www.benefits.va.gov/gibill">www.benefits.va.gov/gibill</a>
Illinois Association of VAC	<a href="http://www.iacvac.org">www.iacvac.org</a>
Burial and Memorial	<a href="http://www.cem.va.gov">www.cem.va.gov</a>
Caregiver Support	<a href="http://www.caregiver.va.gov">www.caregiver.va.gov</a>
CHAMPVA	<a href="http://www.va.gov/purchasedcare/programs/dependents/champva/">http://www.va.gov/purchasedcare/programs/dependents/champva/</a>
eBenefits	<a href="http://www.ebenefits.va.gov">www.ebenefits.va.gov</a>
Education Benefits	<a href="http://www.benefits.va.gov/gibill">www.benefits.va.gov/gibill</a>
Health Care Eligibility	<a href="http://www.va.gov/healthbenefits">www.va.gov/healthbenefits</a>
Homeless Veterans	<a href="http://www.va.gov/homeless">www.va.gov/homeless</a>
Home Loan Guaranty	<a href="http://www.benefits.va.gov/homeloanslife">www.benefits.va.gov/homeloanslife</a>
Insurance	<a href="http://www.insurance.va.gov">www.insurance.va.gov</a>
Mental Health	<a href="http://www.mentalhealth.va.gov">www.mentalhealth.va.gov</a>
National Resource Directory	<a href="http://www.nrd.gov">www.nrd.gov</a>
Prosthetics	<a href="http://www.prosthetics.va.gov">www.prosthetics.va.gov</a>
Records	<a href="http://www.archives.gov/st-louis/military-personnel">www.archives.gov/st-louis/military-personnel</a>
Returning Service members	<a href="http://www.oefoif.va.gov">www.oefoif.va.gov</a>
State Dept. of Veteran Affairs	<a href="http://www.va.gov/stateidva.htm">www.va.gov/stateidva.htm</a>
Women Veterans	<a href="http://www.va.gov/womenvet/">www.va.gov/womenvet/</a>
VA Benefit Payment Rates	<a href="http://www.vba.va.gov/bin/21/rates">www.vba.va.gov/bin/21/rates</a>
VA Forms	<a href="http://www.va.gov/vaforms">www.va.gov/vaforms</a>
Vocational Rehab & Employment	<a href="http://www.benefits.va.gov/vocrehab">www.benefits.va.gov/vocrehab</a>