Illinois Veterans' Accountability Unit Contact Form

Methods of Submission

The form can be submitted via:

Mail: Veterans' Accountability Unit
833 S. Spring Street
Springfield, IL, 62704

Email: IDVA.accountability@illinois.gov

If completing this form online, it can be submitted immediately by selecting the SUBMIT button at the bottom of the page.

If you prefer to speak with someone you can call the Accountability Toll-free Helpline **1-855-660-7011**. If you don't get an answer, leave a message and someone will return your call within the next 2 business days.

You also have the option of filing a complaint directly with the OEIG. For more information, or to file a complaint, please visit the OEIG's website at: https://oeig.illinois.gov/.

Please Fill Out Form To The Best Of Your Ability

Today's Date:

Reason for contacting the VAU: (Select One): Compliment

Your Contact Information

Last Name: First Name:

Email Address:

Phone Number:

Preferred Method of Contact: Email

Summarize the Details of your Compliment(s), Recommendation(s), Question(s), or Complaint(s)

If this is a complaint, please complete the rest of this form:

Date of Incident:

Location/Facility where incident occurred:

Name(s) and contact information of other individual(s) present or having knowledge of the incident:

Last Name: First Name:

Email Address:

Phone Number:

Preferred Method of Contact: Email

Last Name: First Name:

Email Address:

Phone Number:

Preferred Method of Contact: Email

Last Name: First Name:

Email Address:

Phone Number:

Preferred Method of Contact: Email

Additional Complaint Information

Is your complaint against an employee(s) or someone doing business with the Illinois Department of Veterans' Affairs? ☐ Yes ☐ No

If yes, who?

Have you previously filed a complaint with the OEIG? ☐ Yes ☐ No

Is this complaint related to your previously filed OEIG complaint? ☐ Yes ☐ No ☐ N/A

SUBMIT